

EVVip Parking Loyalty Program

What Is The EVVip Parking Program?

The EVVip parking program is a way for us to reward you, our most loyal, frequent EVV travelers, based on trip frequency and covered lot parking.



How Does The EVVip Parking Loyalty Program Work?

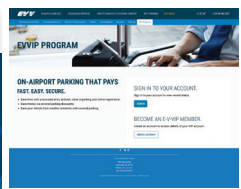
Each EVV loyalty member is assigned an **EVVip Parking Loyalty Program Card**, which is linked to a credit card kept on file in a secured, online account.

Simply wave your EVVip Card in front of the EVVip card image on the reader at the covered lot entry for access. **Do not push the button for a ticket.** When you exit the covered lot, use either of the two Credit Card Lanes; wave your EVVip Card in front of the EVVip card image on the reader for exit. Your EVVip Card will automatically record your entry and exit times and charge the credit card on file. A receipt will be emailed to you upon departure. Archived receipts can also be accessed and printed from your online account.



How Do I Sign Up For the EVVip Program?

Membership is FREE, and enrollment is fast, easy and secure at www.FlyEVV.com/evvip. We will mail your free EVVip Parking Loyalty Program Card within seven days from the time you register online. Once you reach the trip frequency threshold as part of the program's tiered-structure, you will be eligible for parking discounts. See reverse side for discounted tier pricing.



How Do I View My Parking Activity?

Login to your EVVip Parking Loyalty Program account and select "Activity." You will then be able to view your parking activity.

What Should I Do If I Lose My Card?

E-mail us at evvip@flyevv.com to deactivate your old card, order a replacement and coordinate payment. Lost EVVip Cards will incur a \$10.00 replacement charge.



Evansville Regional Airport

FlyEVV.com/evvip

I Forgot My Username. What should I do?

Visit the account login at www.FlyEVV.com/evvip and select "Forgot username/password." If you still have trouble, email us at evvip@flyevv.com. We are available M-F 8a-4:30p.

How Can I Update My Account Information?

If your credit card becomes expired, or incorrect information was provided, your EVVip Parking Loyalty Program Card will not be valid upon parking. To update your credit card, as well as other personal information such as name or address, please login to your account at www.FlyEVV.com/evvip.

How Are Discounted EVVip Parking Rates Determined?

The more you fly, the more you save. The chart below shows the three tiers based on trip frequency. Once you exceed the threshold of your respective tier and qualify for the next discount level, simply email us at evvip@flyevv.com, and we will upgrade your status to increase your parking rate discount.

The More You Fly The More You Save!

EVV Discounted Parking - Trip Frequency Tiers

Save up to 43% in the Covered Lot!

Platinum – 30 Trips:

Maximum Daily Rate \$9.00
Maximum Weekly Rate \$45.00

Gold – 20 Trips:

Maximum Daily Rate \$12.00
Maximum Weekly Rate \$60.00

Silver – 10 Trips:

Maximum Daily Rate \$14.00
Maximum Weekly Rate \$70.00

My EVVip Parking Loyalty Program Card Was Denied Access When Trying To Exit, What Do I Do?

Please see parking lot booth attendant, as an alternate method of payment will be required. Please e-mail a copy of your receipt, name and the issue you experienced to evvip@flyevv.com. We will work with you to remedy any issues with your card.

What Do I Do If I Forget My Card At Home?

Please push the button for a ticket upon entering the covered lot and present to the parking lot attendant upon your departure. The full fee will be assessed at this time. Parking lot attendants nor EVV staff have access to credit cards on file, so an alternate form of payment will be required. Please email a copy of the receipt and your EVVip ID number (located on the back of the EVVip card) to EVVip@flyevv.com. Someone will contact you to reimburse the difference to your credit card.